Vacancy: Development Consultant UK / IE
Office location: Leeds, UK

JOB DESCRIPTION
The Development Consultant (DC) is the link between R&D and Product Management and is responsible for delivering integrations/interfaces for our customers. The DC will ensure together with the Product Managers and our customers, that the requirements are accurately translated into system developments for our software platforms. The DC will work across a range of projects and with a range of customers and third-party suppliers.

Responsibilities
- Discuss and collect customer requirements and creating functional specifications concerning integrations and interfaces between third parties and the G2 Speech core products
- Discuss and align integrations and interfaces with product management
- Discuss technical implications and technical possibilities and challenges with development, third parties and our customers
- Responsible for delivering results together with the development team and the project team regarding integrations with third party systems
- Prepare and execute in-house test processes in collaboration with quality assurance
- Prepare and execute test and implementation with customers in collaboration with quality assurance, project team, third party and customer
- Create functional and technical specifications
- Create and review/update documentation for the purpose of knowledge transfer and retention
- Review customer requirements with Product Management team and Client Delivery Team
- Active participation and contribution to departmental meetings and other internal coordination.

Other responsibilities
- Customer service
- To develop friendly, positive and supportive relationships with external and internal customers, and to provide them with excellent service
- To understand situations from the customers' perspective so that appropriate and relevant solutions can be identified.

General
- To carry out any other duties as may reasonably be requested by the line manager
- To work in such a way as to minimise the risks to the Information Technology environment i.e. safely, securely and confidentially
- To have regard for own actions and those of others in the interests of safety.

Skills and experience
- Bachelor degree in Computer Information Systems, Computer Science or Business Information Systems
- Excellent communication skills and technical writing skills
- Experience in defining and delivering software functionalities to external customers
- Commercial and service-oriented mindset
- Highly flexible – as customers are based around the UK, Ireland and willingness to travel is a must
- Experience with HL7 and other interfacing methodologies and technologies would be helpful
- Experience in the medical market and delivering software specifications to the NHS/HSE is desirable
- Experience of development methodologies (e.g. Agile)
- Knowledge of Healthcare middleware technologies would be advantageous
- Knowledge of the Dutch language would be advantageous
- Full driving licence.

Your personal skills include strong analytical skills, managing your time to match tight deadlines, strong communication skills in personal customer contact. You will work in a small team and show initiative and you are able to create concise technical specifications in clear and accurate English.

If you want to learn more about this vacancy, please get in touch with Mark Sullivan, Development Consultant, +353 21 730 4673. Please send your cover letter to M.Sullivan@g2speech.com if you want to apply for this function.